

To: Arkansas Superintendents, Athletic Directors and/or Insurance Purchasers

From: Tom Lenihan, President, Health Special Risk, Inc.

Re: *HSR* Student & Athlete Accident Insurance for 2016/17

Your 2016/17 Health Special Risk, Inc. (HSR) Arkansas K-12 Student & Athlete Insurance Program information is enclosed in this CD for your review. We are very appreciative of your business and excited about our partnership with the trio of agents, Keith Cargile, Kent Holbert & Marion Turner and our insurance carriers for 2016/17. The partnership HSR and our agents and carriers will continue the tradition of delivering to you, our Arkansas school districts, only the very best student & athletic insurance programs. This partnership brings to you, your students and district a combination that is unmatched in Arkansas today:

Enclosed for your use are:

- 1. *Claim Form* We have also included a PDF of the claim form with instructions on how to submit a claim online, via US Mail or via email.
- 2. PDF of the Brochure in English/Spanish
- 3. *HSR's Online Flyer for Voluntary Student Insurance Enrollment*. This flyer provides easy-to-understand instructions (in English & Spanish) and directions for enrolling online at www.K12StudentInsurance.com. The process is very simple. Each parent enrolling their student will receive a confirmation of coverage email and can view and download the plan benefits.
- 4. *HSR* & Agent contact information. All the names, phone numbers and email address of all the individuals involved in your insurance program are attached.

Our staff is ready and able to meet your needs. Please feel free to contact any of us at any time for assistance. We are here to serve you.

Again, we thank you very much for your business and we look forward to the opportunity to again work with you and your district in 2016.

Best regards,

Tom Lenihan

Health Special Risk, Inc.

2016-17 Contact Information for Arkansas K-12 Student & Athlete Insurance Programs

Your Arkansas K12 Insurance Agents

Keith Cargile – (817) 275-6453 - kcargile@sbcglobal.net

Kent Holbert – (903) 886-6943 – kent@diversified-insurance.net

Marion Turner – (903) 984-8048 - mmtt1940@live.com



CLAIMS

Toll Free HSR Customer Service Claims Center: <u>1-866-409-5734</u> Open 8:00 AM – 6:00 PM daily

Electronic claim submission to: <u>k12claims@hsri.com</u> or via FAX (972) 512-5818

Debra Black, Customer Service Manager (972) 512-5671 – <u>debrablack@hsri.com</u>

Julie Daniel, Claims Manager (972) 512-5713 – <u>juliedaniel@hsri.com</u>

Cathy Ray, Director of Claims & Customer Service (972) 512-5710 – <u>cathyray@hsri.com</u>

SALES & POLICY SERVICE

Cassandra Talton, K-12 Program Team Leader (972) 512-5660 - Cassandra Talton@hsri.com

Tom Lenihan, President, (972) 512-5700 - (972) 741-6507 (cell) - tomlenihan@hsri.com

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